Ref/IIHMR U/GRC/2014  
Date: July 14, 2014

UNIVERSITY LEVEL GRIEVANCE REDRESSAL COMMITTEE  
AT IIHMR UNIVERSITY

In order to ensure transparency by Technical institutions imparting technical education, in admissions and with Paramount Objective of preventing unfair practices and to provide a mechanism to innocent students for redressal of their grievances.

Grievances include the following complaints of the aggrieved students:

1. Making admission contrary to merit determined in accordance with the policy of the University
2. Irregularity in the admission process adopted by the University
3. Refusing admission in accordance with the declared admission policy of the university
4. Withhold or refuse to return any document in the form of certificates of degree, diploma or any other award or other document deposited with it by a person for the purpose of seeking admission in such university, with a view to induce or compel such person to pay any fee or fees in respect of any course or programme of study which such person does not intend to pursue;
5. Demand of money in excess of that specified in the declared admission policy or approved by the competent authority to be charged by such institution;
6. Breach of the policy for reservation in admission as may be applicable;
7. Complaints of alleged discrimination by students from Scheduled Caste, Scheduled Tribes, OBC, women, minority or disabled categories;
8. Non payment or delay in payment of scholarships to any students that such institution is committed.
9. Delay in conduct of examinations or declaration of results beyond that specified in the academic calendar
10. On provision of student amenities as may have been promised or required to be provided by the institution;

11. Denial of quality education as promised at the time of admission or required to be provided;

12. Non transparent or unfair evaluation practices;

13. Harassment and victimization of students including sexual harassment

14. Refund of fees on withdrawal of admissions as per university norms.

Following will be the university level Grievance Redressal Committee:

- Dr. Ashok Kaushik - Chairman
- Dr. Gautam Sadhu - Member
- Dr. Sandeep Narula - Member
- Dr. Susmit Jain - Member
- Dr. Monika Chaudhary - Member
- Dr. Saurabh Banerjee - Member

S.D. Gupta, M.D., Ph.D. (Johns Hopkins), FAMS
PRESIDENT

Copy to:

1. Dean – Academic and Students Affairs
2. Registrar
3. Warden
4. General Manager Finance (Corporate)
5. Dy. Registrar – Academics
6. Dy. Registrar – Administration & Personnel
7. Hostel and Guest relations In charge
8. All members of Grievance Redressal Committee
9. All students/faculty Members/ Staff Members through email
10. Website