



**MANAGEMENT DEVELOPMENT  
PROGRAMME**

**Patient Medication  
Safety and Quality  
Management in Hospital**

**September 10 -14, 2018**

**LIHMR UNIVERSITY**

**School of Pharmaceutical Management**

## Background

Unsafe use of medication is a major issue in health care in both developed and developing countries, causing millions of patient injuries and costing billions of dollars to health-care systems.

WHO reports that 10% of patients worldwide are affected due to errors in medical care. This also estimates that in developed nation between 7.5% and 10.4% of patients in acute care settings and 13% in ambulatory settings experience adverse drug events. The financial burden of these errors is as high as US\$ 4 billion a year, not counting lost wages, productivity or additional health-care costs. Hence this similar level of harm from unsafe medication is prevailed in both developed and developing nations which confirm that patient medication safety and quality management is a global priority.

The adverse drug events and medication errors cause significant health and economic repercussions both in developed and developing countries. Therefore, a global concerted effort is needed to address patient medication safety and it needs by involving all health-care stakeholders, including patients.

The IIHMR University, Institute of Health Management Research, Jaipur has been contributing towards this very topical issue of international importance through its flagship yearly WHO sponsored International Courses in Promoting Rational Drug Use in Communities (PRDUC), Pharmaceutical Management in Hospital and Patient Medication Safety since from last 13 years. After a successful completion of above training series, the 7th series of a Management Development Program on "Patient Medication Safety and Quality Management in Hospital", is being organized at IIHMR from September 10-14, 2018.

## Objectives

The specific objectives of the program are:

- To enable participants, understand the concepts and need of medication safety culture in organization.
- To Develop error-reduction strategies around the use of high-alert medications
- To discuss effective communication techniques and human error that may impact on patient medication safety.
- To create a patient medication safety culture in hospital.

## Contents

- Introduction to medication safety and healthcare quality management
- Medication management process
- Wrong drug and route of administration error
- Root cause analysis of patient medicines error
- Benefit Risk assessment in patient safety
- Medicine safety & Pharmacovigilance
- Communicating for safety
- Strategic leadership in Quality Management
- Field visit to hospital and hands on practice for safe and effective patient medication safety.

## Participants

The program is meant for the policy makers, doctors, pharmacists and other public health professionals/officials/management staff from Ministries/Departments of Medicine & Health, government hospitals, development aid agencies, social scientists, NGOs interested in improving patient medication safety and quality management in healthcare organization.

## Training Approach

The program will use a mix of lecture by resource persons to introduce the lead concept and encourage active interaction by the participants through classroom discussions, group work and presentations. The course will be conducted in English.

## Course coordinator

**Mr. Abhishek Dadhich**

Programme Coordinator

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The programme resource person will comprise of a panel of national and international experts.

## Duration and Venue

The programme is of 5-day duration. The programme will start at 10.00 am on Monday, 10September2018 and conclude at 5.00 pm on Friday, 14September2018. The programme will be held at the IHMR University, Institute of Health Management Research, Jaipur.

## Certification

A certificate of participation on completion of the programme will be issued by IHMR University, Institute of Health Management Research, Jaipur.

## Programme Fee

### For Residential Participants :

- Indian Participants : INR 37,500 plus GST
- Foreign Participants : USD 700 plus GST
- The fee covers tuition fee, training material, stay in air-conditioning room (twin-sharing basis), breakfast, lunch, dinner, tea/coffee during the programme and pick-up and drop from Jaipur airport/railway station/bus stand.

## Discounts on the Fee

**Early Bird Discount:** Nominations received with payments on or before 4-weeks (23rd June 2018) will be entitled to an early bird discount of 10%.

**Group Discount:** Any organization sponsoring four or more participants to the programme will be entitled to a discount of 20% on total fee payable provided that at least four participants attend the programme.

**Maximum Discount:** Organization can avail themselves of both the discounts subject to a maximum discount of 20%.

The program fee could be deposited online or through Demand Draft in favor of “IIHMR University”, payable at Jaipur.

### **How To Apply?**

The filled nomination form along with the Demand Draft/ Online Payment in favor of “IIHMR University”, payable at Jaipur should reach to the programme coordinator/ programme officer (Training) latest by 17th August 2018 at The IIHMR University, 1, Prabhu Dayal Marg, Sanganer Airport, Jaipur –302 029, INDIA Phone: 0141-3924700 (30 Lines), Fax: 0141-3924738. Foreign participants while applying must furnish their passport details (passport number, expiry date etc.) to timely facilitate issue of visa supporting letters.

E-mail: [abhishek@iihmr.edu.in](mailto:abhishek@iihmr.edu.in)/[training@iihmr.edu.in](mailto:training@iihmr.edu.in)

### **The IIHMR Advantage**

The IIHMR University, Jaipur is an institution dedicated to improvement in standards of health through better management of health care and related programmes. It seeks to accomplish this through management education, training, research, consultation, and institutional networking in a national and global perspective. The Ministry of Health and Family Welfare, Government of India has identified the IIHMR as an Institute of Excellence for training and capacity building. For more information please visit our website <https://www.iihmr.edu.in>.

